



# Getting Started: A Performance Measurement Handbook

Gerald Young

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## Getting Started: A Performance Measurement Handbook Gerald Young

Getting Started: A Performance Measurement Handbook serves as an introduction to the topic of performance measurement for local governments that have not yet started measuring their performance, or that have taken the first steps but found that reaping meaningful results can be a challenge. This e-book focuses on the areas of planning, development, implementation, and refinement with access to key topics, illustrative graphs, and local government websites as a powerful reference tool.

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