



Understanding Public Management

By Kjell A Eliassen, Nick Sitter

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This book is an introduction and guide to the dramatic changes that have occurred in the provision of public services over the last two decades. The authors combine theoretical perspectives with a global range of case studies from Europe, North America, and other areas to explain why, how, and with what success liberal democracies have reformed the service role of the state.

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Review

'A broad ranging and highly intelligent account of key recent developments internationally which skillfully updates the public management and governance literatures' - **Ewan Ferlie, Royal Holloway**

'Public management has been radically changed and reformed... this book gives students a fine introduction to these changes and to the theories dealing with them' - **Jørgen Grønnegaard Christensen, University of Aarhus**

About the Author

Kjell A Eliassen is Professor and Director of European and Asian Studies (CEAS) at the Norwegian School of Management.

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Professor Nick Sitter joined the Department of Public Policy as Head of Department in 2008. His research interests include comparative European public policy, regulation, party systems, and Euroscepticism. Recent books include Understanding Public Management (Sage 2008) and Europe's Nascent State: Public Policy in the EU (Gyldendal 2006). Nick Sitter holds a PhD from the London School of Economics and Political Science, Department of Government, on the development of competitive party systems in post-communist East Central Europe. He also holds an MSc in West European Politics and BSc (econ) in Government and History from the London School of Economics. Previous academic positions include lectureships in

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